Financial Controller Operating Effectiveness Training Course

2 – 6 August 2027
Addis Ababa

AGILE LEADERS
Training Center

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Ref: 1190_224353 **Date:** 2 – 6 August 2027 **Location:** Addis Ababa **Fees:** 4500 Euro

Overview

Financial Controller Operating Effectiveness Training Course is a one-week advanced course for financial controllers, finance managers, chief accountants, and professionals preparing for controller responsibilities, who leave with a Controller Operating Effectiveness Charter. The course strengthens financial close governance, reporting quality, finance control operations, planning coordination, performance insight, cash oversight, finance team workflow, and executive decision support through practical operating tools. Agile Leaders Training Center develops financial controller operating effectiveness practice.

Who Should Attend

- Teams responsible for financial close governance and reporting delivery
- Teams responsible for ledger integrity and balance-sheet oversight
- Teams responsible for finance control operations and audit coordination
- Teams responsible for planning coordination and performance insight
- Teams responsible for cash oversight and working-capital routines
- Teams responsible for finance team workflow and executive decision support

The course assumes participants already oversee accounting cycles or coordinate finance deliverables, and it leaves out basic accounting, technical reporting instruction, internal-audit specialization, budgeting calculations, and general finance leadership.

Departments and Industries

The course supports departments and industries that depend on controlled finance operations and reliable management information.

- Accounting, controlling, finance operations, and shared-service departments
- Planning, treasury, commercial finance, and business-performance departments
- Manufacturing, energy, logistics, and infrastructure organizations
- Healthcare, retail, telecommunications, and technology organizations
- Banking, insurance, and professional-service organizations

Learning Objectives

By the end of this course, participants will be able to:

- Diagnose gaps in the controller operating model and decision rights
- Build a controlled close and reporting delivery cycle
- Apply balance-sheet integrity and finance control routines
- Analyze performance, cash, and planning signals
- Prioritize workflow exceptions and executive escalations
- Build a Controller Operating Effectiveness Charter

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Course Agenda

Day 1: Controller Mandate and Operating Model

- Controller Mandate and Value Contribution Canvas
- Finance Operating Model Boundary Map
- Controller Decision Rights Matrix
- Finance Service Catalogue and Ownership Grid
- Stakeholder Expectation and Escalation Map

Day 2: Close Governance and Reporting Quality

- Period-End Close Governance Calendar
- Close Dependency and Handoff Map
- Journal Entry Review Gate
- Management Reporting Quality Checklist
- Close Exception and Root-Cause Log

Day 3: Balance-Sheet Integrity and Finance Controls

- Balance-Sheet Reconciliation Standard
- Account Ownership and Certification Matrix
- Finance Control Evidence Register
- Control Exception Severity Grid
- Audit Request Coordination Tracker

Day 4: Performance, Planning, and Cash Coordination

- Performance Driver and Variance Tree
- Forecast Assumption Challenge Protocol
- Planning-to-Reporting Alignment Map
- Cash Visibility and Working-Capital Dashboard
- Executive Finance Insight Brief

Day 5: Controller Operating Practice

- Exercise: Diagnose a Controller Operating Model Gap
- Exercise: Run a Close Exception Review
- Exercise: Evaluate a Balance-Sheet Control Failure
- Exercise: Present a Performance and Cash Insight
- Capstone Exercise: Controller Operating Effectiveness Charter

Practical Exercises

The course uses suggested activities that connect controller operating disciplines with finance decisions.

- Suggested activity: sequence close dependencies for a multi-unit manufacturing organization
- Suggested activity: assess reconciliation evidence for a healthcare balance sheet
- Suggested activity: trace a retail cash variance through working-capital drivers
- Suggested activity: prepare an executive finance insight brief for a technology business

FAQs

Who suits financial controller operating effectiveness training, and what does it assume?

Professionals who oversee accounting cycles, reporting delivery, finance controls, planning coordination, cash visibility, or controller workflows suit the training. It assumes practical responsibility for finance deliverables and cross-functional follow-through.

How does financial controller operating effectiveness differ from finance leadership training?

Financial controller operating effectiveness concentrates on close governance, reporting reliability, control routines, planning and cash coordination, workflow, and escalation. Finance leadership training addresses broader strategy, influence, and organizational leadership.

What should a financial controller operating model define?

A financial controller operating model should define mandate, boundaries, ownership, decision rights, service expectations, close routines, control evidence, management information, escalation routes, and review cadence.

How can financial close governance improve reporting quality?

Financial close governance improves reporting quality by assigning dependencies, review gates, owners, evidence requirements, exceptions, and escalation points across the reporting cycle.

How should controller performance insight support executives?

Controller performance insight should connect financial results with operating drivers, cash implications, forecast assumptions, material exceptions, decision options, and accountable follow-through.

Conclusion

Participants take back a Controller Operating Effectiveness Charter containing mandate, decision rights, close routines, reporting controls, performance and cash coordination, workflow ownership, and escalation paths. The charter changes disconnected finance activities into a controlled operating cycle. It supports reliable delivery and focused executive follow-through.