Digital Accountability and Governance Technology Course

23 – 27 November 2026
Addis Ababa

AGILE LEADERS
Training Center

AGILE LEADERS
Training Center

Digital Accountability and Governance Technology Course

Ref: 1210_224373 **Date:** 23 – 27 November 2026 **Location:** Addis Ababa **Fees:** 4500 Euro

Overview

Digital Accountability and Governance Technology Course is a one-week course for executives, governance leaders, board secretariat functions, accountability officers, digital governance teams, and transformation leaders who leave with a Digital Accountability Governance File. The course connects decision authority, digital workflows, evidence trails, oversight dashboards, escalation, action ownership, and closure monitoring. Participants design traceable accountability arrangements without configuring a specific platform. Agile Leaders Training Center presents digital accountability and governance technology.

Who Should Attend

- Executive functions responsible for decision authority and accountable outcomes
- Governance functions responsible for mandates, controls, oversight, and follow-up
- Board secretariat functions responsible for decisions, records, actions, and evidence
- Digital governance functions responsible for workflow design and traceability
- Transformation functions responsible for operating-model controls and adoption
- Accountability and assurance functions responsible for escalation and closure evidence

The course assumes participants already work with governance decisions, approvals, oversight, or transformation workflows and leaves out software configuration, cybersecurity engineering, IT service management, and digital transformation foundations.

Departments and Industries

The course supports digital accountability and governance technology across:

- Executive offices, governance, board secretariat, and corporate affairs functions
- Transformation, digital governance, assurance, and internal control departments
- Banking, insurance, and investment-service organizations
- Energy, manufacturing, and infrastructure groups
- Healthcare, education, and public-service organizations
- Technology, retail, and professional-service firms

Learning Objectives

By the end of this course, participants will be able to:

- Build decision-authority and responsibility maps
- Design governed approval and exception workflows
- Use decision records and evidence-trail specifications
- Build accountability dashboards and escalation indicators
- Evaluate action ownership and closure evidence
- Build a Digital Accountability Governance File

Course Agenda

Day 1: Accountability Architecture

- Decision Authority and Responsibility Map
- Accountability Object and Outcome Definition Canvas
- Governance Technology Scope and Boundary Checklist
- Role, Access, and Delegation Control Matrix
- Digital Governance Control Objective Register

Day 2: Workflows and Decision Records

- Governed Approval Workflow Design
- Digital Decision Record Field Specification
- Evidence Trail and Record-Linkage Map
- Exception Routing and Override Control Table
- Workflow Version and Change Evidence Log

Day 3: Dashboards and Oversight Signals

- Accountability Dashboard Information Model
- Action Ownership and Status Indicator Set
- Overdue Action Aging and Trend View
- Escalation Threshold and Trigger Matrix
- Evidence Completeness and Quality Scorecard

Day 4: Escalation, Follow-Up, and Closure

- Governance Review Calendar and Agenda Template
- Accountability Issue Triage Method
- Executive Escalation Path and Decision Ladder
- Remediation Ownership and Due-Date Tracker
- Closure Evidence and Independent Review Checklist

AGILE LEADERS
Training Center

Day 5: Digital Accountability Practice

- Exercise: Map Decision Authority and Delegation
- Exercise: Design an Approval and Exception Workflow
- Exercise: Build an Accountability Dashboard
- Exercise: Test Escalation and Closure Evidence
- Capstone Exercise: Digital Accountability Governance File

Practical Exercises

The course uses suggested activities to connect governance technology with observable accountability:

- Suggested activity: map authority, delegation, and evidence for a financial-services approval
- Suggested activity: design exception routing for an industrial capital decision
- Suggested activity: build dashboard indicators for action ownership, aging, and escalation
- Suggested activity: test closure evidence and follow-up for a cross-functional governance action

FAQs

Who does digital accountability and governance technology training suit, and what does it assume?

Digital accountability and governance technology training suits executive, governance, board support, digital governance, transformation, control, and assurance functions that already manage decisions, approvals, actions, or oversight evidence.

How does digital accountability technology differ from general digital governance training?

Digital accountability technology focuses on decision authority, workflows, evidence trails, dashboards, escalation, and closure, while general digital governance training covers wider technology direction, investment, risk, architecture, and operating principles.

What makes a digital governance decision record accountable?

A digital governance decision record is accountable when it identifies authority, participants, evidence, options, approvals, exceptions, rationale, action owners, review triggers, and linked follow-up records.

What should an accountability dashboard show?

An accountability dashboard should show decision and action ownership, status, aging, exceptions, evidence completeness, escalation triggers, overdue items, remediation progress, and closure review.

AGILE LEADERS
Training Center

How should governance technology support escalation and closure?

Governance technology should route exceptions to defined authority, preserve decision and evidence trails, notify accountable owners, monitor due dates, and record independent closure review.

Conclusion

Participants take back a Digital Accountability Governance File containing an authority map, workflow design, decision-record specification, evidence map, dashboard model, escalation path, action tracker, and closure checklist. The file changes disconnected digital records into a traceable accountability system. It supports visible ownership, evidenced decisions, timely escalation, and monitored closure.