Mastering Supervisory Skills: Advanced Techniques for Effective Leadership

23 – 27 November 2026
Addis Ababa

AGILE LEADERS
Training Center

AGILE LEADERS
Training Center

Mastering Supervisory Skills: Advanced Techniques for Effective Leadership

Ref: 30029_224792 **Date:** 23 – 27 November 2026 **Location:** Addis Ababa **Fees:** 4500 Euro

Course Overview:

This course focuses on equipping supervisors with the necessary tools and strategies to excel in their roles. Through a combination of interactive sessions, case studies, and practical exercises, participants will develop advanced management and communication skills, improve task management and organization, and learn effective negotiation and conflict management techniques. The course also emphasizes the importance of leading with emotional intelligence and self-awareness strategy, enabling supervisors to build strong and productive relationships with their team members. By the end of this course, participants will possess the competencies required to thrive as supervisors and contribute to the overall success of their organizations.

Target Audience:

- Current supervisors seeking to enhance their supervisory skills
- Team leads looking to transition into supervisory roles
- Professionals aiming to refine their planning, organizing, and task management abilities
- Individuals interested in developing advanced communication and negotiation skills
- Supervisors interested in leading with emotional intelligence and self-awareness strategy

Targeted Organizational Departments:

The Complete Supervisor Development Course: Advanced Supervisory Techniques is beneficial for various organizational departments, including operations, human resources, project management, and customer service. These departments rely heavily on effective supervision and require supervisors who possess advanced management, planning, and negotiation skills. This course will provide supervisors with the necessary expertise to lead their teams more efficiently and contribute to the success of their respective departments.

AGILE LEADERS
Training Center

Targeted Industries:

This course is applicable to a wide range of industries, including but not limited to manufacturing, finance, healthcare, technology, and retail. The skills and techniques taught in this course are versatile and can be applied in any industry where effective supervision and leadership are essential. Additionally, industries that value strong task management skills, negotiation and conflict management abilities, and leading with emotional intelligence will greatly benefit from this training.

Course Offerings:

By the end of The Complete Supervisor Development Course: Advanced Supervisory Techniques, participants will be able to:

- Demonstrate advanced supervisory skills, including planning, organizing, and task management.
- Utilize emotional intelligence to lead and manage teams effectively.
- Apply negotiation and conflict management strategies to resolve workplace disputes.
- Enhance communication skills for improved team collaboration and productivity.
- Develop self-awareness strategies to improve personal and professional growth as a supervisor.

Training Methodology:

The course employs a dynamic and interactive training methodology to facilitate effective learning. Participants will engage in a variety of activities, including case studies, group discussions, role-plays, and experiential exercises. This interactive approach fosters a deeper understanding of the concepts and allows participants to apply their learning in practical scenarios. Additionally, participants will receive personalized feedback and guidance from experienced trainers, ensuring a tailored learning experience that caters to individual needs. The training methodology is designed to maximize engagement, retention, and practical application of the skills taught throughout the course.

Course Toolbox:

Participants of The Complete Supervisor Development Course: Advanced Supervisory Techniques will receive the following resources:

- Comprehensive workbooks covering course materials, exercises, and reference materials.
- Relevant reading materials and resources to further explore the topics covered.
- Online resources and access to additional learning materials for ongoing development.
- Checklists and templates to assist in planning, organizing, and task management.
- Innovative tools and techniques for enhancing communication and negotiation skills.

Course Agenda:

Day 1: Foundations of Effective Supervision

• Topic 1: Introduction to Supervisory Skills and Responsibilities

•Topic 2: Planning and Organizing for Optimal Performance

• Topic 3: Task Management Skills and Prioritization

• Topic 4: Leading with Emotional Intelligence • Reflection & Review: Consolidating Day 1's Learnings

Day 2: Advanced Communication and Relationship Building

• Topic 5: Effective Communication Techniques for Supervisors

• Topic 6: Active Listening and Feedback Strategies

• Topic 7: Building Strong Team Relationships

• Topic 8: Conflict Management and Resolution

• Reflection & Review: Consolidating Day 2's Learnings

Day 3: Strategic Supervisory Techniques

• Topic 9: Strategic Planning and Decision-Making

• Topic 10: Coaching and Mentoring for Employee Development

• Topic 11: Empowering and Motivating Teams

• Topic 12: Change Management and Adaptability

• Reflection & Review: Consolidating Day 3's Learnings

Day 4: Advanced Negotiation and Conflict Resolution

• Topic 13: Preparation and Planning for Negotiation

• Topic 14: Negotiation Strategies and Techniques

• Topic 15: Resolving Workplace Conflicts Effectively

• Topic 16: Ethical Considerations in Negotiation and Conflict Management • Reflection & Review: Consolidating Day 4's Learnings

Day 5: Personal Development for Supervisors

• Topic 17: Self-Awareness and Emotional Intelligence Enhancement

• Topic 18: Time Management and Work-Life Balance

• Topic 19: Building Resilience and Managing Stress

• Topic 20: Professional Growth and Career Advancement

• Reflection & Review: Consolidating Day 5's Learnings

How This Course is Different from Other Supervisor Development Courses:

The Complete Supervisor Development Course: Advanced Supervisory Techniques distinguishes itself through its comprehensive coverage of supervisory skills, combining foundational knowledge with advanced techniques. This course goes beyond basic supervisory training by delving into topics such as leading with emotional intelligence, strategic planning, and advanced negotiation strategies. The emphasis on self-awareness and personal development sets it apart, enabling supervisors to grow both professionally and personally. Additionally, the interactive and practical nature of the training methodology ensures that participants can immediately apply their learnings in real-world scenarios. This course provides a unique blend of theory, practical application, and personal development, equipping supervisors with the skills they need to excel in their roles and drive organizational success.