Digital Governance and Organizational Excellence Program

1 – 5 March 2027
Addis Ababa

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Digital Governance and Organizational Excellence Program

Ref: 103600594_225395 **Date:** 1 – 5 March 2027 **Location:** Addis Ababa **Fees:** 4500 Euro

Course Overview:

The Governance and Organizational Excellence: Mastery Certificate Program is a practical corporate training course designed for professionals working in planning, governance platforms, internal systems, digital solutions, and organizational improvement. This Governance and Organizational Excellence Training connects governance principles with real workplace needs, including internal system reviews, digital platform governance, performance monitoring, process improvement, and studies for new systems.

Unlike a traditional Corporate Governance Training Course focused mainly on executives, this Governance and Organizational Excellence Course is tailored for Planning and Governance Platforms teams, Solutions Analysts, System Analysts, Business Analysts, digital platform specialists, IT governance officers, and employees involved in reviewing existing systems or planning new digital solutions.

Participants will explore Governance Frameworks Training, Strategic Planning and Governance Training, Governance and Performance Management Course concepts, Digital Governance Training, Systems Governance Training, and Internal Systems Governance Course applications. The course also introduces Organizational Excellence Training, Organizational Improvement Systems Course methods, EFQM Excellence Model Training concepts, ISO 37000 Governance Training principles, and GRC and Organizational Excellence Training practices.

By the end of the program, participants will be able to connect governance best practices with practical planning, platform performance, system analysis, business systems governance, digital transformation governance, and evidence-based decision support.

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Target Audience:

- Platform Planning and Governance
- Technology Governance and Strategy Teams
- Digital Transformation and Enablement Teams
- Solutions Analysts
- System Analysts
- Business Analysts
- Digital Platform Specialists
- IT Governance Officers
- Internal Systems Specialists
- Process Governance Specialists
- Quality and Performance Specialists
- Compliance and Risk Officers
- Digital Transformation Team Members
- Employees involved in reviewing existing internal systems
- Employees involved in studying or planning new systems

Targeted Organizational Departments:

- Enterprise Platform Strategy and Enablement
- Digital Solutions Enablement
- Strategic Planning Offices
- Governance Departments
- Corporate Governance Units
- Governance, Risk, and Compliance Departments
- Digital Transformation and Innovation Units
- IT Governance Teams
- Internal Systems and Business Applications Departments
- Enterprise Architecture and Business Systems Units
- Quality and Organizational Excellence Departments
- Process Improvement and Operational Excellence Units
- Program Management Offices PMO
- Compliance, Audit, and Internal Control Functions
- Data Governance and Digital Platform Governance Teams
- Departments responsible for reviewing existing systems and planning new solutions

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Targeted Industries:

Government and Public Administration

Technology and Digital Services

Telecommunications and Digital Infrastructure

Banking, Finance, and Insurance

Healthcare and Education

Energy, Utilities, and Oil & Gas

Transportation, Aviation, and Logistics

Manufacturing and Industrial Operations

Professional Services and Consulting

NGOs and International Development Organizations

Large organizations managing internal platforms, digital systems, and governance frameworks

Course Offerings:

By the end of this course, participants will be able to:

- Apply Governance and Organizational Excellence Training concepts to internal systems and digital platforms.
- Use Governance Frameworks Training to support planning, accountability, and structured decision-making.
- Apply Strategic Planning and Governance Training methods to corporate and operational planning.
- Connect governance best practices with platform performance, system reliability, and process improvement.
- Use Organizational Excellence Training tools to assess maturity and improvement opportunities.
- Apply Governance and Performance Management Course concepts to KPIs, benchmarks, and reporting cycles.
- Support Digital Governance Training and Digital Platform Governance Course practices in workplace systems.
- Review existing internal systems using Systems Governance Training and Business Systems Governance Training.
- Support feasibility studies for new systems using Solutions Analysis and Governance Training.
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Apply System Analysis and Governance Course principles to business requirements and platform controls.
- Understand ISO 37000 Governance Training and EFQM Excellence Model Training concepts.
- Integrate GRC and Organizational Excellence Training into compliance, risk, and control activities.
- Build practical improvement plans for internal platforms, processes, and governance workflows.

Training Methodology:

This Governance and Organizational Excellence: Mastery Certificate Program uses an interactive, practical, and workplace-focused methodology. The training combines short lectures, case studies, group discussions, planning exercises, digital platform scenarios, and guided reflection. Participants will work through examples related to internal systems governance, performance monitoring, process improvement, policy alignment, and planning for new digital solutions.

The course applies Governance and Organizational Excellence Training through practical exercises rather than theory alone. Participants will analyze existing internal platforms, identify governance gaps, map stakeholders, review performance indicators, and practice building planning and reporting structures. Group work will support Solutions Analysis and Governance Training, System Analysis and Governance Course applications, and Digital Platform Governance Course scenarios.

The methodology also includes case-based discussions on Corporate Governance Training Course principles, Governance Frameworks Training, ISO 37000 Governance Training, EFQM Excellence Model Training, and Organizational Improvement Systems Course practices. Participants will compare governance models, assess planning maturity, define internal system requirements, and connect governance best practices to performance, risk, compliance, and digital transformation governance.

Daily Reflection & Review sessions will help participants connect the learning to their own planning and governance platforms environment.

Course Toolbox:

Note: Tools are not provided physically; only insights and examples of tools relevant to the course are offered if required.

- Governance maturity assessment examples
- Organizational excellence checklist examples
- Planning and governance platforms review examples
- Internal systems governance checklist examples
- Digital platform governance model examples
- System analysis and requirements mapping examples
- Solutions analysis decision-support examples
- KPI and performance monitoring examples
- Risk and compliance review examples
- Stakeholder mapping examples
- Process improvement and workflow mapping examples
- EFQM and ISO 37000 concept references
- Governance reporting structure examples
- Internal system study and feasibility review examples
- Corrective action and follow-up tracking examples

Course Agenda:

Day 1: Foundations of Governance, Planning, and Organizational Excellence

- **Topic 1:** Introduction to Governance and Organizational Excellence Training
- **Topic 2:** Governance Frameworks for Internal Systems and Digital Platforms
- **Topic 3:** Organizational Excellence Models and Performance Maturity
- **Topic 4:** Strategic Planning and Governance Fundamentals
- **Topic 5:** Governance Best Practices for Planning and Governance Platforms
- **Topic 6:** Institutional Excellence Development for Operational Improvement
- **Reflection & Review:** Reviewing governance foundations, planning roles, and internal system responsibilities

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Day 2: Internal Systems Governance and Digital Platform Control

- **Topic 1:** Digital Governance Principles for Internal Platforms
- **Topic 2:** Digital Platform Governance Roles, Responsibilities, and Controls
- **Topic 3:** Systems Governance for Existing Internal Systems
- **Topic 4:** Business Systems Governance and Process Alignment
- **Topic 5:** Governance, Risk, and Compliance Controls for Platforms
- **Topic 6:** Internal Systems Governance Applications in Daily Operations
- **Reflection & Review:** Connecting digital governance, compliance, and system performance

Day 3: Planning, Performance Monitoring, and Evaluation

- **Topic 1:** Governance and Performance Management Fundamentals
- **Topic 2:** Corporate and Operational Planning for Governance Teams
- **Topic 3:** KPI Development, Performance Indicators, and Monitoring Cycles
- **Topic 4:** Evaluation Techniques for Internal Systems and Digital Platforms
- **Topic 5:** Risk Identification, Control Weaknesses, and Corrective Actions
- **Topic 6:** Governance Reporting Structures and Performance Dashboards
- **Reflection & Review:** Reviewing planning outputs, performance gaps, and monitoring priorities

Day 4: Solutions Analysis, System Analysis, and Improvement Systems

- **Topic 1:** Solutions Analysis for New System Initiatives
- **Topic 2:** System Analysis Techniques for Business Requirements
- **Topic 3:** Organizational Improvement Systems and Process Enhancement
- **Topic 4:** Information Systems Planning and Resource Prioritization
- **Topic 5:** Feasibility Assessment for New Digital Solutions and Platforms
- **Topic 6:** Aligning System Requirements with Governance and Performance Objectives
- **Reflection & Review:** Reviewing system analysis, solution evaluation, and improvement opportunities

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Day 5: Integration, Maturity, and Future-Ready Governance

- **Topic 1:** Integrating Governance and Organizational Excellence Programs
- **Topic 2:** ISO 37000 Governance Principles and Accountability Frameworks
- **Topic 3:** EFQM Excellence Model for Organizational Maturity Assessment
- **Topic 4:** Digital Transformation Governance for Emerging Technologies
- **Topic 5:** Governance, Risk, Compliance, and Organizational Excellence Integration
- **Topic 6:** Developing a Governance Roadmap for Planning and Governance Platforms
- **Reflection & Review:** Final action planning for internal systems, digital platforms, and organizational excellence

FAQ:

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

No formal prerequisites are required. The course is suitable for professionals working in planning, governance platforms, internal systems, digital platforms, system analysis, solutions analysis, performance monitoring, quality, compliance, risk, or organizational excellence. Basic familiarity with internal processes, reporting, or business systems will help participants apply the course concepts more effectively.

How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session is generally structured to last around 4-5 hours, with breaks and interactive activities included. The total course duration spans one week, approximately 20-25 hours of instruction.

Is this course designed for managers only, or is it suitable for analyst and specialist roles?

This course is not designed only for managers. It is suitable for analyst-level and specialist-level roles such as Planning and Governance Platforms Staff, Solutions Analysts, System Analysts, Business Analysts, Digital Platform Specialists, IT Governance Officers, Internal Systems Specialists, Process Governance Specialists, and employees involved in reviewing existing systems or studying new systems. The focus is practical governance, planning, digital systems, performance monitoring, and organizational excellence.

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How This Course is Different from Other Governance and Organizational Excellence: Mastery Certificate Program Courses:

This Governance and Organizational Excellence: Mastery Certificate Program stands out because it moves beyond traditional governance content that mainly targets board members, senior executives, or management-level participants. Instead, it has been redesigned for Planning and Governance Platforms professionals, Solutions Analysts, System Analysts, Business Analysts, digital platform specialists, and employees responsible for internal systems planning and governance.

The course combines Governance and Organizational Excellence Training with Digital Governance Training, Systems Governance Training, Internal Systems Governance Course applications, and Strategic Planning and Governance Training. This makes it highly relevant for teams that work on existing internal systems, platform performance, process governance, and studies for new digital solutions.

Participants do not only learn Corporate Governance Training Course concepts; they apply governance best practices to real workplace scenarios such as system review, requirements analysis, performance monitoring, risk identification, feasibility studies, reporting cycles, and improvement planning. The course also integrates ISO 37000 Governance Training, EFQM Excellence Model Training, Organizational Improvement Systems Course practices, and Governance and Performance Management Course methods.

The result is a practical Corporate Governance and Excellence Program that supports better planning, stronger platform governance, clearer accountability, improved system evaluation, and more effective digital transformation governance.