

Corporate Travel Arrangements and Duty of Care Training Course

23 – 27 November 2026
Kuala Lumpur

AGILE LEADERS
Training Center

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Ref: 1745_231131 **Date:** 23 – 27 November 2026 **Location:** Kuala Lumpur **Fees:** 5200 Euro

Overview

Corporate Travel Arrangements and Duty of Care Training Course is a one-week intermediate course for business managers, travel coordinators, procurement and finance partners, office managers, executive support leads, and risk functions who leave with a Corporate Travel Arrangements Control Plan. Participants govern policy, approvals, traveler requirements, suppliers, itinerary choices, cost, documentation, accessibility, disruption, expenses, communication, and service measures. The course separates organizational travel control from reservation-system operation. Agile Leaders Training Center develops practical capability in corporate travel arrangements and duty of care.

Who Should Attend

- Business management functions responsible for approving travel purpose, value, and exceptions
- Corporate travel functions responsible for policy, itineraries, traveler readiness, and suppliers
- Procurement and finance functions responsible for cost controls, contracts, and reconciliation
- Office and executive support functions responsible for coordinated travel requirements and communication
- Security and risk functions responsible for traveler safety, disruption, and duty of care

The course assumes participants coordinate or govern organizational travel and leaves out tourism sales, reservation-system certification, advanced fare construction, fleet operations, and basic assistant skills.

Departments and Industries

The course supports departments and industries that arrange employee travel across locations, suppliers, and operating conditions.

- Corporate travel, administration, procurement, finance, and shared services
- Security, risk, human resources, and executive offices
- Professional services, financial services, technology, and telecommunications
- Energy, manufacturing, construction, and logistics
- Healthcare, education, hospitality, and public-service organizations

Learning Objectives

By the end of this course, participants will be able to:

- Analyze travel purpose, requirements, risks, and policy exceptions
- Apply approval, supplier, itinerary, and total-cost criteria
- Use documentation, accessibility, and traveler-readiness controls
- Build duty-of-care and disruption response arrangements
- Evaluate expenses, service performance, and travel evidence
- Build a Corporate Travel Arrangements Control Plan

Course Agenda

Day 1: Policy and Travel Requirements

- Corporate Travel Policy Scope Map
- Travel Purpose and Business-Need Test
- Traveler Requirement and Preference Profile
- Pre-Trip Approval and Exception Matrix
- Travel Data and Privacy Handling Checklist

Day 2: Suppliers, Itineraries, and Cost

- Travel Supplier Evaluation Scorecard
- Itinerary Feasibility and Dependency Map
- Total Trip Cost Comparison Model
- Booking Condition and Flexibility Review
- Sustainable Travel Choice Decision Grid

Day 3: Documentation and Traveler Readiness

- Travel Document and Entry Requirement Register
- Visa and Transit Readiness Checklist
- Accessibility and Special Requirement Plan
- Traveler Briefing and Contact Sheet
- Pre-Departure Confirmation Protocol

Day 4: Duty of Care and Disruption Control

- ISO 31030:2021 Travel Risk Management Alignment Map
- Destination and Traveler Risk Assessment
- Traveler Tracking and Check-In Protocol
- Travel Disruption Contingency Decision Tree
- Incident Communication and Escalation Plan

Day 5: Corporate Travel Control Practice

- Exercise: Evaluate a Travel Request and Policy Exception
- Exercise: Compare Suppliers, Itineraries, and Total Cost
- Exercise: Resolve a Documentation and Accessibility Gap
- Exercise: Reconcile Expenses and Service Measures
- Capstone Exercise: Corporate Travel Arrangements Control Plan

Practical Exercises

The course uses suggested activities to connect travel decisions with policy, traveler support, and retained operating evidence.

- Suggested activity: assess a consulting trip against purpose, approval, itinerary, cost, and policy criteria.
- Suggested activity: prepare traveler readiness controls for an engineering visit involving transit and accessibility requirements.
- Suggested activity: respond to a disrupted healthcare delegation itinerary using tracking, escalation, and communication tools.
- Suggested activity: assemble the Corporate Travel Arrangements Control Plan with owners, controls, records, and measures.

FAQs

Who suits corporate travel arrangements training, and what does it assume?

Corporate travel arrangements training suits managers, coordinators, procurement and finance partners, support leads, and risk functions. It assumes responsibility for organizational travel decisions but requires no reservation-system expertise.

How do corporate travel arrangements differ from airline ticketing training?

Corporate travel arrangements govern policy, approvals, traveler requirements, risk, suppliers, cost, disruption, and evidence, while airline ticketing training concentrates on reservation records, fare rules, ticket issuance, exchanges, and refunds.

What belongs in a corporate travel approval workflow?

A corporate travel approval workflow should record business purpose, traveler requirements, policy fit, cost center, budget authority, risk review, supplier and itinerary choices, exceptions, decision ownership, and retained evidence.

How does duty of care affect business travel arrangements?

Duty of care affects business travel arrangements through risk assessment, traveler preparation, tracking, contact methods, escalation, contingency support, incident communication, and review of whether controls operated as intended.

How should corporate travel performance be measured?

Corporate travel performance should combine policy use, approval time, total trip cost, supplier performance, disruption handling, traveler experience, expense reconciliation, safety actions, exception patterns, and record completeness.

Conclusion

Participants take a Corporate Travel Arrangements Control Plan back to work. It connects policy, approval, traveler needs, suppliers, itineraries, cost, documentation, duty of care, disruption, expenses, and service measures. It changes fragmented bookings into governed travel decisions with accountable owners and retained evidence.