

# Touch Typing Speed and Accuracy Training Course

23 – 27 May 2027
Cape town

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**Ref:** 2078_252325 **Date:** 23 – 27 May 2027 **Location:** Cape town **Fees:** 4500 Euro

## Overview

Touch Typing Speed and Accuracy Training Course is a one-week course for administrative professionals, customer service staff, data-entry personnel, students, and office employees who leave with a Personal Typing Improvement Plan. Participants develop touch typing technique through ergonomic keyboard setup, home-row finger mapping, accuracy-first drills, typing rhythm, bilingual keyboard practice, timed WPM and accuracy measurement, and error analysis. Agile Leaders Training Center delivers this course in touch typing and sustainable keyboarding performance.

## Who Should Attend

- Administrative personnel responsible for correspondence, records, schedules, and document preparation
- Customer service teams responsible for entering accurate case notes while handling enquiries
- Data-entry personnel responsible for dependable text, number, and symbol input
- Students and early-career employees responsible for producing digital assignments and workplace documents
- Office employees responsible for frequent email, reporting, and system-based information entry

The course assumes participants can use a computer keyboard for routine tasks and leaves out shorthand, transcription certification, specialist coding, and assistive-device assessment.

## Departments and Industries

The course supports departments and industries where accurate keyboard input affects service, records, and productivity.

- Administration, executive support, reception, and document-control functions
- Customer service, contact centers, help desks, and shared-service operations
- Finance, human resources, procurement, and sales-support departments
- Healthcare administration, education services, and public-facing service organizations
- Banking operations, logistics offices, retail support, and professional services

## Learning Objectives

By the end of this course, participants will be able to:

- Apply neutral posture and ergonomic keyboard setup principles.
- Use home-row finger mapping without visual key searching.
- Build accuracy through rhythm and progressive keyboarding drills.
- Analyze errors across letters, numbers, punctuation, and symbols.
- Compare timed WPM and accuracy measurement results.
- Build a deliberate-practice plan for English and Arabic keyboard layouts.

## Course Agenda

### Day 1: Establish Accurate Technique

- Baseline Typing Test and Accuracy Profile
- Neutral Posture and Ergonomic Keyboard Setup Checklist
- Home-Row Positioning and Finger-Key Mapping Method
- Eyes-on-Source Touch Typing Technique
- Accuracy-First Practice and Error Log

### Day 2: Build Rhythm and Letter Control

- Alternating-Hand Rhythm and Keystroke Flow Method
- Common Letter-Pattern Practice Sets
- Capitalization with Shift-Key Finger Assignment
- Punctuation Reach and Return-to-Home Technique
- Copy-Typing Pace and Accuracy Tracker

### Day 3: Enter Numbers and Symbols

- Top-Row Number Finger Mapping Grid
- Numeric Keypad Touch-Entry Method
- Symbol and Special-Character Reach Map
- Mixed Text-and-Number Data Entry Drill
- Transposition, Omission, and Substitution Error Analysis

### Day 4: Measure and Adapt Performance

- Timed Words-per-Minute Measurement Method
- Gross Speed, Net Speed, and Accuracy Comparison
- Dictation-to-Keyboard Listening and Entry Method
- English and Arabic Keyboard Layout Switching Procedure
- Fatigue-Control Break and Practice Cycle

## Day 5: Practice and Improvement Planning

- Suggested Exercise: Correct Neutral Setup and Hand Position
- Suggested Exercise: Complete a Mixed-Character Accuracy Drill
- Suggested Exercise: Diagnose Patterns in a Personal Error Log
- Suggested Exercise: Compare Timed WPM and Accuracy Tests
- Capstone Exercise: Present a Personal Typing Improvement Plan

## Practical Exercises

The course uses suggested activities that connect technique, measurement, and workplace typing tasks.

- Suggested activity: record a baseline, complete progressive home-row and reach drills, and compare errors by key and finger.
- Suggested activity: copy administrative text and enter customer, finance, and logistics data containing capitals, punctuation, numbers, and symbols.
- Suggested activity: switch between English and Arabic keyboard layouts while preserving neutral posture and a consistent accuracy-first method.
- Suggested activity: conduct timed tests, analyze WPM and accuracy, and build an individual deliberate-practice schedule.

## FAQs

### Who suits touch typing speed and accuracy training, and what does it assume?

Administrative, service, data-entry, student, and office users suit the training. It assumes routine keyboard use but does not require established touch typing technique.

### How does touch typing training differ from general computer skills training?

Touch typing training concentrates on finger-key mapping, visual independence, rhythm, error control, and measured keyboard performance; general computer skills training covers broader software and device tasks.

### How are typing speed and accuracy measured?

Typing speed is commonly tracked through words per minute, while accuracy compares correct entry with errors. Timed tests are interpreted together because higher speed without dependable accuracy may not improve workplace output.

### Can touch typing technique transfer between English and Arabic keyboards?

Yes. The posture, rhythm, accuracy-first practice, and deliberate finger assignment principles transfer, while each keyboard layout requires its own key-location practice.

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## Conclusion

Participants take back a Personal Typing Improvement Plan. It combines baseline results, error patterns, ergonomic adjustments, targeted drills, timed-test records, and a sustainable practice schedule. The plan enables participants to monitor keyboarding progress and apply accurate technique to correspondence, customer records, data entry, and routine office work.