

Emotional Leadership for Women in Business Training Course

6 – 10 September 2027
Milan

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Training Center

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Ref: 2123_255496 **Date:** 6 – 10 September 2027 **Location:** Milan **Fees:** 5700 Euro

Overview

Emotional Leadership for Women in Business Training Course is a one-week advanced course for women professionals, managers, team leaders, entrepreneurs, and emerging executives who leave with a Workplace Emotional Leadership Action Plan. Participants apply emotional self-management, assertive workplace communication, confidence under pressure, and workplace boundary setting to influence, conflict, and bias-related situations. The course separates individual response skills from organizational responsibility for fair systems. Agile Leaders Training Center develops emotional leadership for women in business.

Who Should Attend

- Business functions responsible for leading people, decisions, and cross-functional relationships
- Team functions responsible for feedback, conflict navigation, and psychological safety
- Entrepreneurial functions responsible for negotiation, stakeholder influence, and business boundaries
- Professional functions responsible for visible contribution, self-advocacy, and career progression
- Emerging leadership functions responsible for building confidence and presence under pressure

The course assumes participants already handle workplace relationships and decisions, and it leaves clinical therapy, generic confidence coaching, and organizational policy design outside its scope.

Departments and Industries

The course supports departments and industries where women lead relationships, decisions, and performance.

- Leadership, operations, and project functions
- Human resources and organizational development
- Finance, professional services, and consulting
- Technology, manufacturing, and engineering
- Healthcare, education, and nonprofit services

Learning Objectives

By the end of this course, participants will be able to:

- Analyze emotional triggers and choose deliberate workplace responses.
- Apply assertive communication and professional boundary-setting methods.
- Use listening, inquiry, and shared-purpose framing in difficult conversations.
- Diagnose conflict, bias-related dynamics, and influence barriers.
- Build confidence and resilience routines for high-pressure leadership moments.
- Build a workplace emotional leadership action plan.

Course Agenda

Day 1: Map Emotional Leadership Patterns

- Workplace Trigger and Response-Choice Map
- Emotional Signal and Behavior Evidence Log
- Values-to-Action Leadership Alignment Grid
- Pressure Scenario and Red-Flag Inventory
- Personal Leadership Reputation Feedback Map

Day 2: Communicate Assertively and Set Boundaries

- Direct Message and Shared-Purpose Framing Template
- Active Listening and Clarifying-Question Method
- Professional Boundary Statement Builder
- Request, Refusal, and Renegotiation Script Bank
- High-Stakes Conversation Preparation Sheet

Day 3: Navigate Influence and Conflict

- Stakeholder Influence and Support Network Map
- Conflict Position, Interest, and Emotion Matrix
- Interruption and Dismissal Response Protocol
- Bias-Related Behavior Clarification Ladder
- Feedback and Repair Conversation Planner

Day 4: Lead with Confidence Under Pressure

- Leadership Confidence Evidence Portfolio
- Decision Poise and Pushback Response Checklist
- Resilience Resource and Recovery Plan
- Psychological Safety Leadership Behavior Review
- Escalation, Ally, and Sponsor Decision Guide

Day 5: Practice Emotional Leadership at Work

- Suggested Exercise: Reframe a Triggered Response
- Suggested Exercise: Deliver an Assertive Boundary Message
- Suggested Exercise: Navigate Conflict and Bias-Related Pushback
- Suggested Exercise: Lead a High-Pressure Decision Conversation
- Capstone Exercise: Complete a Workplace Emotional Leadership Action Plan

Practical Exercises

The course uses suggested activities based on leadership situations in technology, healthcare, professional services, and entrepreneurship.

- Suggested activity: map a workplace trigger, separate evidence from interpretation, and choose a response aligned with leadership values.
- Suggested activity: rehearse a boundary, refusal, feedback, or self-advocacy message using direct and shared-purpose language.
- Suggested activity: analyze a conflict involving interruption, dismissal, or uneven expectations and select support and escalation options.
- Suggested activity: design confidence, recovery, ally, and sponsor actions for a high-pressure leadership scenario.

FAQs

Who suits emotional leadership for women in business training, and what does it assume?

Emotional leadership for women in business training suits women professionals, managers, entrepreneurs, team leaders, and emerging executives. It assumes regular experience with workplace decisions, relationships, feedback, and pressure.

How does emotional leadership for women differ from general emotional intelligence training?

Emotional leadership for women applies self-management to workplace boundaries, influence, conflict, confidence, and bias-related dynamics. General emotional intelligence training usually covers broader awareness, empathy, and relationship concepts without this leadership context.

How does assertive workplace communication support women leaders?

Assertive workplace communication helps women leaders state decisions, expectations, limits, and requests clearly while preserving shared purpose. It does not place responsibility for structural bias on individual communication choices.

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How can women leaders maintain confidence under pressure?

Women leaders can maintain confidence under pressure by preparing evidence, anticipating pushback, rehearsing concise messages, identifying response choices, using recovery routines, and seeking allies or escalation when the situation requires organizational action.

Why is workplace boundary setting part of emotional leadership?

Workplace boundary setting turns priorities, capacity, values, and acceptable behavior into clear decisions and messages. It helps leaders prevent avoidable overload, renegotiate demands, and respond consistently during difficult interactions.

Conclusion

Participants take back a Workplace Emotional Leadership Action Plan. It combines trigger maps, response choices, communication and boundary scripts, conflict analysis, influence networks, confidence evidence, recovery routines, and support decisions. The plan changes emotionally demanding workplace moments from improvised reactions into deliberate leadership actions that participants can review and refine.