

Integrated Border Security and Immigration Operations Training Course

5 – 9 April 2027
Vienna

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Training Center

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Overview

Integrated Border Security and Immigration Operations Training Course is a one-week intermediate course for border officers, immigration enforcement supervisors, port-of-entry managers, customs liaison personnel, and public-sector security analysts. Participants leave with a Border Operations Coordination and Referral Plan that connects risk preparation, traveller screening, document examination, lawful referral, safeguarding, incident command, and performance review. Agile Leaders Training Center presents integrated border security operations.

Who Should Attend

- Border security officers responsible for frontline screening and referral
- Immigration enforcement supervisors responsible for operational decisions
- Port-of-entry managers responsible for coordinated border processes
- Customs liaison personnel supporting shared risk and incident responses
- Security analysts preparing border intelligence and performance evidence

The course assumes participants understand basic border or public-security operations. It leaves country-specific legal powers, detention decisions, forensic laboratory work, and system administration outside its scope.

Departments and Industries

The course supports departments and industries involved in lawful movement, identity assurance, and coordinated border operations.

- Border control and immigration operations
- Customs, ports, airports, and transport security
- Public safety and interagency coordination
- Travel operations and identity management
- Humanitarian liaison and migrant safeguarding functions

Learning Objectives

By the end of this course, participants will be able to:

- Analyze border risks and movement patterns.
- Apply primary and secondary screening workflows.
- Evaluate travel documents, identity, and biometric evidence.
- Use lawful referral and safeguarding criteria.
- Build multiagency command and information-sharing arrangements.
- Build a Border Operations Coordination and Referral Plan.

Course Agenda

Day 1: Frame Integrated Border Operations

- Border Risk and Movement Profile
- Air, Land, and Sea Border Operating Model
- Stakeholder Authority and Referral Map
- Lawful Decision and Safeguarding Checklist
- Intelligence Requirement and Briefing Template

Day 2: Conduct Traveller and Document Screening

- Primary Traveller Screening Workflow
- ICAO Doc 9303 Travel Document Examination
- Identity and Biometric Verification Matrix
- Vehicle, Goods, and Vessel Screening Checklist
- Secondary Examination Referral Criteria

Day 3: Manage Referral and Case Evidence

- Immigration Case Triage and Referral Log
- Vulnerable Traveller Identification Checklist
- Interview and Information Recording Guide
- Evidence Chain and Incident Record
- Escalation and Handover Protocol

Day 4: Coordinate Border Response

- Multiagency Operations Coordination Matrix
- Border Incident Command Structure
- Information Sharing and Alert Workflow
- Contingency and Surge Capacity Plan
- Performance and After-Action Review Dashboard

Day 5: Practice Integrated Border Operations

- Suggested Exercise: Profile a Border Movement Risk
- Suggested Exercise: Examine a Travel Document Case
- Suggested Exercise: Apply Referral and Safeguarding Criteria
- Suggested Exercise: Coordinate a Border Incident Response
- Capstone Exercise: Complete a Border Operations Coordination and Referral Plan

Practical Exercises

The course uses suggested activities based on air, land, and sea border points and coordinated public-service cases.

- Suggested activity: prepare a movement-risk profile and frontline briefing from operational indicators.
- Suggested activity: examine document, identity, and biometric evidence and record the screening decision.
- Suggested activity: apply referral, safeguarding, evidence, escalation, and handover criteria to a traveller case.
- Suggested activity: coordinate agencies through an incident command, information-sharing, and after-action process.

FAQs

Who suits integrated border security operations training, and what does it assume?

Integrated border security operations training suits border, immigration, port, liaison, and security-analysis personnel. It assumes basic operational awareness and does not replace country-specific legal instruction or authorization.

How does integrated border security differ from general physical security training?

Integrated border security focuses on movement risks, identity and document checks, referral, safeguarding, interagency coordination, and border incidents. General physical security focuses on protecting facilities, assets, and access points.

What is primary and secondary screening in border operations?

Primary screening applies initial identity, document, movement, and risk checks. Secondary screening uses defined referral criteria for closer examination, additional information, specialist support, or authorized decisions.

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Why is safeguarding part of immigration operations?

Safeguarding helps personnel recognize vulnerability indicators, record concerns, and refer travellers through authorized support and protection procedures while maintaining operational security.

Conclusion

Participants take back a Border Operations Coordination and Referral Plan. It combines risk preparation, screening workflows, document and identity evidence, safeguarding, referral, incident command, information sharing, and performance review. The plan changes disconnected border tasks into a coordinated operational process with defined decisions, records, handovers, and review points.