

Agile Team Facilitation and Collaboration Skills Course

4 – 8 January 2027
Kuala Lumpur

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Ref: 958_265020 **Date:** 4 – 8 January 2027 **Location:** Kuala Lumpur **Fees:** 5200 Euro

Overview

Agile Team Facilitation and Collaboration Skills Course is a 1-week course for Scrum Masters, agile coaches, delivery leads, product professionals, team facilitators, and managers who leave with an Agile Team Facilitation Plan. Participants practice facilitation mindset, Scrum event facilitation, inclusive collaboration, visual working methods, conflict response, distributed agile teams, prioritization, feedback, and continuous improvement. Agile Leaders Training Center delivers this course on agile team facilitation.

Who Should Attend

- Roles responsible for facilitating planning, daily coordination, reviews, retrospectives, and refinement.
- Functions responsible for coaching teams toward collaboration, self-management, and improvement.
- Professionals responsible for product decisions, stakeholder participation, and value-focused conversations.
- Leaders responsible for delivery flow, impediment discussions, and cross-functional alignment.
- Teams responsible for distributed collaboration and visual work practices.

The course assumes participants work with agile teams and leaves out introductory agile theory, software-tool administration, and certification assessment.

Departments and Industries

The course supports agile collaboration across technology, product development, financial services, engineering, healthcare, and public-service delivery.

- Digital product, software, and technology delivery
- Project, delivery, and transformation offices
- Product management and customer experience
- Engineering, operations, and service improvement
- Learning, organizational development, and internal consulting

Learning Objectives

By the end of this course, participants will be able to:

- Apply a facilitation stance to agile team interactions.
- Build purpose-led designs for Scrum events and team sessions.
- Use inclusive questioning, listening, and visual collaboration methods.
- Diagnose conflict, difficult dynamics, and participation barriers.
- Compare agile decision and prioritization methods.
- Build a facilitation plan for colocated and distributed teams.

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Course Agenda

Day 1: Facilitation Stance and Purpose

- Agile Facilitator Stance Reflection Canvas
- Session Purpose and Outcome Definition Sheet
- Team Working Agreement and Safety Checklist
- Stakeholder Participation and Influence Map
- Facilitator Boundary and Intervention Guide

Day 2: Scrum Event Facilitation

- Sprint Planning Purpose and Flow Map
- Daily Scrum Focus and Timebox Pattern
- Sprint Review Stakeholder Feedback Design
- Retrospective Inquiry and Improvement Cycle
- Product Backlog Refinement Conversation Board

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Day 3: Participation and Team Dynamics

- Inclusive Participation Method Selection Matrix
- Powerful Questioning and Active Listening Ladder
- Visual Collaboration and Information Radiator Design
- Conflict Pattern and Response Decision Tree
- Difficult Behavior and Impediment Intervention Menu

Day 4: Decisions and Distributed Teams

- Agile Decision Rights and Delegation Grid
- Dot Voting and Criteria Prioritization Matrix
- Consent Check and Fist-to-Five Method
- Distributed Team Channel and Participation Map
- Feedback Loop and Action Follow-Through Tracker

Day 5: Agile Facilitation Practice

- Suggested Exercise: Scrum Event Purpose Review
- Suggested Exercise: Inclusive Team Conversation
- Suggested Exercise: Conflict and Impediment Intervention
- Suggested Exercise: Distributed Decision Simulation
- Capstone Exercise: Agile Team Facilitation Plan

Practical Exercises

The course uses suggested activities to connect agile event design, participation, team dynamics, and decision methods.

- Suggested activity: redesign a Sprint Planning session around purpose, participation, timeboxes, and visible outcomes.
- Suggested activity: facilitate a retrospective where unequal participation and unresolved conflict obstruct improvement.
- Suggested activity: compare prioritization and consent methods for a product, engineering, or service decision.
- Suggested activity: rehearse a distributed team session and capture decisions, feedback, owners, and follow-through.

FAQs

Who suits agile team facilitation training, and what does it assume?

Scrum Masters, agile coaches, delivery leads, product professionals, team facilitators, and supporting managers suit the course. It assumes workplace exposure to agile teams and excludes introductory agile theory and certification assessment.

How does agile team facilitation differ from general meeting facilitation?

Agile team facilitation connects group-process choices to iterative delivery, Scrum events, visible work, feedback, adaptation, team self-management, and continuous improvement rather than treating each meeting as an isolated event.

How should Scrum event facilitation protect the event purpose?

Scrum event facilitation protects purpose by clarifying the outcome, preserving the timebox, enabling relevant participation, keeping work and evidence visible, and helping the team inspect and adapt without the facilitator taking over decisions.

How can agile facilitation manage conflict within a team?

Agile facilitation manages conflict by surfacing observations, separating positions from needs, balancing voices, reconnecting discussion to team goals, and selecting an intervention proportionate to the conflict and the team's ability to resolve it.

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What helps distributed agile teams participate effectively?

Distributed agile teams participate effectively when channels, turn-taking, visual work, preparation, decision rules, technology contingencies, and follow-through give every participant practical access to the same conversation and evidence.

Conclusion

Participants take back an Agile Team Facilitation Plan linking event purposes, working agreements, participation methods, visual tools, interventions, decisions, distributed channels, and feedback loops. The plan improves how teams conduct Scrum events and difficult conversations. It makes facilitation choices visible, reviewable, and adaptable during delivery.