



Change Management Strategy: Driving Adoption & Excellence in Organizations

21 – 25 June 2027
Kuala Lumpur



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Ref: 103600463_67688 **Date:** 21 – 25 June 2027 **Location:** Kuala Lumpur **Fees:** 5200 Euro

Course Overview

This course equips professionals with a strategic, people-focused approach to managing organizational change. Participants will learn how to design change strategies that influence stakeholder behavior, accelerate adoption, reduce resistance, and build long-term organizational alignment. The program focuses on change governance, communication, cultural readiness, behavioral science, influence strategies, and change success measurement ensuring transformation is embraced, not just implemented. Through structured frameworks, real case applications, and strategic planning exercises, participants will be prepared to lead change confidently at an organizational level.

Target Audience

- Change Management Professionals
- Organizational Development Specialists
- HR Business Partners & HR Strategy Teams
- Business Transformation Teams
- Project & Program Managers
- Internal Change Champions & Change Ambassadors
- Department Heads Leading Organizational Transitions
- Strategy and Transformation Consultants
- Process Improvement and Continuous Excellence Teams
- Professionals steering culture and adoption initiatives

Targeted Organizational Departments

- Human Resources HR
- Organizational Development & Culture
- Business Transformation
- Strategy & Strategic Planning
- Operations & Process Excellence
- Corporate Communications
- Project & Program Management Offices PMO
- Learning & Development L&D
- Change Enablement & Employee Experience
- Quality and Continuous Improvement Units

Targeted Industries

- Government & Public Sector
- Banking, Finance & Insurance
- Healthcare & Pharmaceuticals
- Telecommunications & Technology
- Manufacturing & Industrial Services
- Education & Academic Institutions
- Retail & Consumer Goods
- Real Estate & Infrastructure
- Logistics, Transport & Supply Chain

Course Offerings

By the end of this course, participants will be able to:

- Build comprehensive change strategies aligned with business goals
- Conduct stakeholder analysis and organizational readiness evaluations
- Design change communication and engagement strategies
- Apply behavioral techniques to influence adoption and reduce resistance
- Develop sustainable change activation and reinforcement plans
- Measure change success using people and culture-based indicators
- Obtain Agile Leaders Certificate and an accredited CPD Certificate upon successful completion

Training Methodology

This training is built around strategic learning, practical application, and behavioral insight. Participants will work through real organizational change scenarios, stakeholder influence mapping, communication strategy design, resistance diagnostics, and cultural alignment exercises. The facilitation approach includes guided discussions, role-based simulations, behavioral planning workshops, strategic planning labs, and decision-making exercises. Learning effectiveness is measured through pre-training and post-training assessments, ensuring participants gain both practical competency and strategic confidence. The program emphasizes leadership in change influence, stakeholder psychology, and adoption strategy rather than technical execution.



Course Toolbox

- Organizational change readiness assessments
- Stakeholder influence and engagement frameworks
- Change communication strategy templates
- Resistance profiling and response toolkits
- Adoption reinforcement and sustainment models
- Behavioral change planning worksheets
- Pre & post training assessment exams
- Official CPD and Agile Leaders Certificates upon completion

Course Agenda

Day 1: Strategic Foundations of Organizational Change

- **Topic 1:** Role of a Change Strategist in Organizational Transformation
- **Topic 2:** Business Change vs. Operational Change Initiatives
- **Topic 3:** Human Adoption vs. Process Implementation
- **Topic 4:** Core Elements of Enterprise Change Strategy
- **Topic 5:** Common Organizational Change Failure Patterns
- **Topic 6:** Success Metrics Beyond Project Completion
- **Reflection & Review:** Key insights and adoption challenges

Day 2: Stakeholder Strategy & Change Readiness Profiling

- **Topic 1:** Identifying Organizational Change Stakeholders
- **Topic 2:** Categorizing Stakeholders by Influence & Impact
- **Topic 3:** Behavioral & Cultural Change Readiness Assessments
- **Topic 4:** Crafting Change Value Messaging by Audience
- **Topic 5:** Executive Sponsorship Alignment & Support Models
- **Topic 6:** Building Organizational Change Readiness Scorecards
- **Reflection & Review:** Stakeholder mapping and readiness results



Day 3: Change Communication & Engagement Strategies

- **Topic 1:** Structuring Strategic Change Communication Cycles
- **Topic 2:** Designing Employee Engagement Journeys
- **Topic 3:** Change Storytelling for Organizational Influence
- **Topic 4:** Establishing Change Champion Networks
- **Topic 5:** Cross-Department Enablement & Collaboration
- **Topic 6:** Behavioral Resistance Signals & Response Plans
- **Reflection & Review:** Communication planning and engagement flow

Day 4: Adoption Insights & Behavioral Intervention

- **Topic 1:** Measuring Adoption Beyond Participation Metrics
- **Topic 2:** Identifying Behavioral Adoption Patterns
- **Topic 3:** Feedback Loops for Change Perception Tracking
- **Topic 4:** Corrective Action for Low Adoption Areas
- **Topic 5:** Behavioral Intervention & Reinforcement Techniques
- **Topic 6:** Change Adoption Progress Reporting Models
- **Reflection & Review:** Adoption analysis and behavioral insights

Day 5: Sustaining Change & Organizational Embedment

- **Topic 1:** Validating Change Outcomes Against Strategy
- **Topic 2:** Long-Term Behavioral Adoption Techniques
- **Topic 3:** Building Internal Change Advocates
- **Topic 4:** Continuous Change Enablement Cycles
- **Topic 5:** Organizational Change Sustainability Planning
- **Topic 6:** Finalizing Enterprise Change Strategic Roadmaps
- **Reflection & Review:** Sustainability plan and next steps

FAQ

What specific qualifications or prerequisites are needed before enrolling?

No formal prerequisites are required. The course suits professionals involved in organizational change, transformation initiatives, HR strategy, project execution, or people enablement roles.



How long is each session and the total duration?

Each training day is 4–5 hours including activities and reflection. The full course spans 5 days, totaling 20–25 hours.

How This Course Is Different From Other Change Management Strategy & Adoption Excellence Courses:

This course is built for professionals who must lead organizational change at a strategic and human level, not execute technical rollouts. It bridges the gap between business transformation goals and human behavior by embedding psychology, cultural intelligence, structured influence techniques, adoption frameworks, and stakeholder strategy into the change journey. Unlike traditional programs that emphasize process mechanics, this course prioritizes how people absorb, resist, adapt, and champion change. Participants learn to build lasting organizational momentum through communication architecture, resistance response planning, culture alignment, behavioral activation, and strategic sustainment tools transforming change from an operational task into a leadership capability. This ensures adoption is not temporary, forced, or compliance-based, but internalized, scalable, and organizationally owned.