



GIS for Utility Assets: Management & Enterprise Integration

6 – 17 June 2027
Amman

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Overview

Infrastructure providers operate complex distribution grids and pipe networks that require precise geospatial tracking and systematic maintenance. GIS for utility asset management provides the spatial data framework necessary to locate, evaluate, and maintain physical infrastructure across electric, water, and gas networks. Organizations modernizing their operations transition from disconnected mapping tools to automated asset management, facilities management, and geographic information systems AM/FM/GIS. This course develops technical proficiency in network data modeling, asset digitization, spatial analysis, and enterprise system connectivity. Participants acquire practical methods to maintain asset inventories, automate work order flows, and support operational decision-making. This course is delivered by Agile Leaders Training Center.

Who Should Attend

- GIS engineers and spatial analysts managing utility network datasets.
- Utility engineers overseeing electrical, water, wastewater, or gas network operations.
- Asset management professionals responsible for lifecycle planning and capital replacement schedules.
- Infrastructure and network planners designing distribution expansion projects.
- Maintenance and operations supervisors coordinating field repair crews and dispatch activities.
- IT and enterprise data integration specialists connecting spatial data with corporate databases.
- Municipal engineers and public works specialists overseeing local utility corridors.

Departments and Industries

This programme serves technical specialists and operational leaders responsible for linear utility infrastructure and plant assets across commercial and public utility sectors.

- Asset Management and Facilities Management Departments
- Engineering, Network Design, and Infrastructure Planning Units
- Operations, Maintenance, and Field Dispatch Teams
- Enterprise IT and GIS Database Administration Divisions
- Customer Service and Outage Management Support Groups
- Electrical Distribution and Power Transmission Utilities
- Municipal Water Authorities and Wastewater Treatment Networks
- Natural Gas Distribution Companies and Pipeline Operators

Learning Objectives

By the end of this course, participants will be able to:

- Explain the functional role of AM/FM/GIS systems within utility operating environments.
- Design topological spatial data models for complex electric, gas, and water distribution networks.
- Execute utility network modeling to perform trace analysis, flow direction modeling, and isolation simulations.
- Establish enterprise GIS integration pathways connecting spatial records to ERP and customer information systems.
- Manage asset digitization and field data collection workflows using GPS tools and validation rules.
- Deploy web GIS geoportals and role-based operational dashboards for maintenance tracking.
- Formulate data governance frameworks to secure utility spatial data and maintain record precision.

Course Agenda

Day 1: GIS Foundations and Utility Industry Context

- Core spatial data fundamentals and utility industry operational requirements
- Structural evolution of AM/FM/GIS systems across power, gas, and water sectors
- Spatial data components: server architecture, client tools, database engines, and end-users
- Spatial asset tracking mechanisms for operational cost control and network reliability
- Comparative assessment of CAD drawings, paper schematics, and geographic databases
- Review of network connectivity requirements for distribution infrastructure

Day 2: Spatial Data Types and Utility Data Modeling

- Vector and raster data models applied to physical plant and linear networks
- Feature geometries: point assets, linear segments, and complex polygon boundaries
- Asset representation standards for conductors, mains, valves, and substations
- Geometric coincidence, spatial relationships, and network topology rules
- Data dictionaries and schema design for multi-utility asset repositories
- Modeling connectivity, containment, and structural attachments in utility databases

Day 3: AM/FM/GIS Architecture and System Design

- Multi-tier architecture for utility enterprise geodatabases
- Relational database management systems RDBMS configured for spatial data
- Spatial and attribute data synchronization across operational tables
- Client-server configurations and distributed spatial processing
- Multi-user versioning workflows, long transactions, and conflict resolution
- Scalability planning for enterprise spatial infrastructure

Day 4: Asset Digitization and Field Data Collection

- Converting legacy paper maps and CAD drafting files into spatial databases
- Coordinate transformation, georeferencing, and rubber-sheeting techniques
- Field data collection using GPS receivers and mobile GIS software
- Configuring structured data entry forms and attribution pick-lists
- Attribute verification, geometry validation checks, and topological error cleanup
- Constructing an authoritative digital utility asset registry

Day 5: GIS Data Sources and Database Management

- Data ingestion from customer information systems, billing databases, and SCADA historians
- Spatial data infrastructure SDI principles for enterprise asset access
- Spatial indexing, tuning, and storage optimization in enterprise DBMS
- Data integration pipelines across operational technology and corporate IT
- Metadata management, data lineage tracking, and documentation procedures
- Large-scale spatial data archiving and performance monitoring

Day 6: Enterprise GIS Integration and ERP Connectivity

- Enterprise integration patterns connecting GIS with ERP platforms
- Linking spatial records to enterprise asset management work order systems
- API-driven data exchange protocols and service-oriented architectures
- Automating work order initiation through spatial trigger events
- Bi-directional attribute synchronization between spatial and financial databases
- Reviewing operational maintenance workflows linked to spatial coordinates

Day 7: Geoportals and Web GIS Applications

- Web GIS architecture and spatial web services deployment
- Publishing map services, feature layers, and spatial processing endpoints
- Designing task-focused web mapping applications for office and field crews
- Role-based access control, security authentication, and user permissions
- Configuring cloud-hosted and on-premises web GIS environments
- Interface design for operational utility portals and spatial asset viewers

Day 8: Spatial Analysis and Network Modeling

- Spatial query techniques, attribute filtering, and spatial joins
- Buffer operations, proximity calculations, and polygon overlay analysis
- Utility network modeling: tracing upstream sources and downstream consumers
- Flow analysis and pressure-zone isolation modeling in pipe and wire networks
- Outage impact modeling and affected customer identification routines
- Spatial scenario modeling for capital replacement prioritization



Day 9: Data Governance and Spatial Dashboards

- Data governance standards and stewardship roles for utility spatial records
- Data quality assurance metrics: positional accuracy, completeness, and consistency
- Security protocols, audit logging, and role-based data modification rights
- Constructing executive spatial dashboards for network performance visibility
- Mapping operational key performance indicators and work completion metrics
- Building maintenance compliance reports and regulatory spatial exhibits

Day 10: Advanced GIS Applications and Emerging Trends

- Integrating spatial assets with smart meters, grid sensors, and IoT data feeds
- Evaluating predictive analytics and GeoAI algorithms for asset degradation modeling
- Digital twin architectures for real-time utility infrastructure simulation
- Spatial data management for environmental compliance and habitat monitoring
- Final group design project: blueprinting an integrated utility GIS solution
- Course review and implementation roadmap formulation

Practical Exercises

Participants complete applied technical exercises using operational scenarios from water, electric, and gas utilities.

- Suggested activity: Build an asset schema defining point, line, and polygon features with explicit attribute domains and topology rules.
- Suggested activity: Execute a downstream network trace to isolate a damaged pipe segment and list all impacted customer meter points.
- Suggested activity: Configure an enterprise integration workflow connecting field work orders to spatial asset records via web APIs.
- Suggested activity: Design an operational monitoring dashboard displaying maintenance backlog and asset condition indices by geographic zone.

FAQs

What specific qualifications or prerequisites are needed for participants before enrolling in the course?

Participants should have a basic understanding of engineering, IT systems, or utility operations. Prior exposure to GIS is beneficial but not required, as the course starts from fundamentals and progresses to advanced applications.



How long is each day's session, and is there a total number of hours required for the entire course?

Each day's session is structured to last around 4-5 hours, with breaks and interactive activities included. The ten-day format provides a structured progression covering foundational concepts, database design, enterprise integration, and analytical applications.

How does GIS handle integration between spatial data and existing utility systems like customer or asset databases?

GIS integrates spatial data with external systems such as customer information systems and asset management databases through relational databases, enabling combined spatial and attribute analysis for operations, planning, and decision-making.

Conclusion

Maintaining reliable utility networks requires precise spatial data linked directly to corporate enterprise platforms. This training provides utility professionals with the operational frameworks and technical methods needed to model network infrastructure, digitize legacy records, integrate ERP systems, and deploy analytical web tools. Participants return to their organizations ready to configure robust geodatabases, optimize maintenance responses, and support data-driven utility asset management.