



Decoding SPC: A Comprehensive Statistical Process Control Training Course

28 February – 4 March 2027
Johannesburg



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Ref: 36105_8322 **Date:** 28 February – 4 March 2027 **Location:** Johannesburg **Fees:** 4500 Euro

Statistical Process Control for Managers Overview:

'Statistical Process Control for Managers' is an empowering, information-packed statistical process control course. It is designed to enable managers to understand, utilize, and integrate statistical process control into their managerial practices. It transcends the typical statistical process control training course by emphasizing real-world applicability and proactive process control. In the course, we will unravel the intricacies of statistical process control charts and elucidate what these charts can tell us about the health and efficiency of a business process. This SPC training course imparts robust process control skills and insights, making it a high-impact SPC course for managers from diverse industries.

Target Audience:

- Operations Managers
- Quality Control Managers
- Production Managers
- Business Process Managers

Targeted Organizational Departments:

- Operations
- Quality Control
- Production
- Process Improvement

Targeted Industries:

- Manufacturing
- Pharmaceuticals
- Food and Beverages
- Chemicals
- Automotive



Course Offerings:

- Understand the principles of statistical process control
- Construct and interpret statistical process control charts
- Use these charts to detect and correct variations
- Integrate statistical process control into daily management practices

Training Methodology:

Our SPC training course employs a rich blend of training methodologies. We incorporate case studies that mirror real-world challenges and dilemmas that managers might face. Interactive sessions stimulate critical thinking and ensure that the knowledge imparted in the SPC course is cemented. Group work facilitates peer learning, and regular feedback sessions encourage continuous improvement and mastery of statistical process control.

Course Toolbox:

- Comprehensive course workbook
- Statistical process control chart templates
- Digital copy of 'Understanding Statistical Process Control'
- SPC software demo

Course Agenda:

Day 1: The Value SPC Can Add to Quality, Operations, Supply Chain Management, and Continuous Improvement Programs

- Topic 1: Introduction to SPC and its benefits in various management programs
- Topic 2: Role of SPC in Quality and Operations Management
- Topic 3: Application of SPC in Supply Chain Management and Continuous Improvement Programs
- Reflection & Review: Reflecting on the day's learnings about the value of the SPC course for different management programs



Day 2: Understanding Variation and Control Charts

- Topic 1: Understanding variation and what it means to be in control and capable
- Topic 2: Introduction to Control Charts
- Topic 3: Basic Control Charts for Variables
- Reflection & Review: Review of control charts and their significance in statistical process control training

Day 3: Advancing with Control Charts and Grasping Attributes

- Topic 1: Advanced Control Charts for Variables
- Topic 2: Introduction to Control Charts for Attributes
- Topic 3: Detailed analysis of Control Charts for Attributes
- Reflection & Review: Reflecting on how control charts are an integral part of any statistical process control course

Day 4: Gaining Process Capability and Diversifying with SPC

- Topic 1: Understanding Process Capability
- Topic 2: Practical applications of Process Capability
- Topic 3: SPC in Service Industries
- Reflection & Review: Discussing the application of concepts learned in the SPC training course in various industries

Day 5: Statistics for SPC and Course Wrap-Up

- Topic 1: Bare Bones Introduction to Basic Statistical Concepts
- Topic 2: How these concepts feed into Statistical Process Control
- Topic 3: Synthesis and application of all topics covered in the SPC course
- Reflection & Review: Reflecting on the comprehensive understanding gained about statistical process control and its applications through this SPC training course



How This Course is Different from Other Process Control Courses:

'Statistical Process Control for Managers' is not your typical statistical process control training course. It is uniquely designed to empower managers with practical and immediately applicable knowledge. We unpack the concept of statistical process control, translate it into the language of management, and guide you on how to use statistical process control charts effectively. Our hands-on approach in this SPC training course ensures that you are not just learning, but mastering these skills, and our SPC course equips you to apply them in your daily management practices, setting you apart from your peers.