



Applications of Artificial Intelligence in Human Resources Training Course

27 – 31 December 2026
Accra

Applications of Artificial Intelligence in Human Resources Training Course

Ref: 36102_91096 **Date:** 27 – 31 December 2026 **Location:** Accra **Fees:** 4100 Euro

Overview:

This course, 'Applications of Artificial Intelligence in Human Resources Training Program', is a comprehensive corporate training program designed to equip human resources professionals with the latest HR skills and insights into HR operations. The course applies a circuit training model, ensuring continuous development and a broad understanding of various topics, including HR policies, assertiveness training, and customer service training. You'll gain a solid foundation in HR analytics, critical for optimizing HR KPIs and enhancing HR programs. The course also prepares you for SHRM certification and other HR certification programs, setting you on a path to become an accomplished human resources business partner.

Target Audience:

- Human Resources Managers
- HR Business Partners
- HR Analysts
- Employee Training Specialists
- HR Certification Seekers

Targeted Organizational Departments:

- Human Resources
- Employee Training
- Data Analytics
- Customer Service

Targeted Industries:

- Information Technology
- Healthcare
- Retail
- Manufacturing

Course Offerings:

Participants in this course will learn to:



- Leverage AI in HR operations
- Enhance employee training programs
- Understand and apply HR analytics
- Develop assertiveness through assertiveness training
- Foster a customer service culture through AI-driven customer service training

Training Methodology:

The 'Applications of Artificial Intelligence in Human Resources Training Program' adopts a blended learning approach, combining traditional corporate training methods with innovative circuit training, agile training, and hands-on HR operations experience. It offers in-depth sessions on sensitivity training and emotional intelligence training, vital for any HR professional. It also includes a segment on OSHA 10 HR safety training, making it a comprehensive training program for aspiring and current HR professionals.

Course Toolbox:

- HR Analytics software
- OSHA 10 HR safety training materials
- SHRM certification resources
- Emotional intelligence training guide
- Assertiveness training handbook

Course Agenda:

Day 1: Unraveling the AI-HR Interface

- Topic 1: Understanding the Basics of AI and Machine Learning in HR
- Topic 2: Role of AI in Streamlining HR Processes and Policies
- Topic 3: AI in Recruitment and Talent Acquisition
- Reflection & Review: The Impact of AI on HR Operations

Day 2: AI-Powered Employee Development and Engagement

- Topic 1: AI in Employee Onboarding and Development
- Topic 2: Use of AI in Employee Engagement and Retention
- Topic 3: AI-Driven Performance Management and Appraisals
- Reflection & Review: Exploring Employee Growth and Retention Strategies with AI

Day 3: Harnessing AI for Better HR Analytics

- Topic 1: AI in People Analytics: Insights and Predictions
- Topic 2: Leveraging AI for Strategic HR Decision-Making
- Topic 3: Use of AI in Predictive HR Analytics: Anticipating Employee Trends
- Reflection & Review: The Power of Data in HR Analytics



Day 4: Boosting Workplace Safety and Compliance with AI

- Topic 1: AI in OSHA Compliance and Workplace Safety Training
- Topic 2: Role of AI in Compliance Training and Regulatory Updates
- Topic 3: AI-Powered Automation of HR Compliance and Reporting
- Reflection & Review: AI's Impact on HR Compliance and Safety

Day 5: Future of HR: The AI Transformation

- Topic 1: HR Skills for the Future: Navigating the AI Landscape
- Topic 2: The Role of AI in Shaping HR as a Strategic Business Partner
- Topic 3: Ethics and Future Challenges of AI in HR
- Reflection & Review: Preparing for the Future of HR with AI

How This Course is Different from Other HR Training Programs:

The 'Applications of Artificial Intelligence in Human Resources Training Program' is uniquely positioned, bridging the gap between AI and HR. Unlike other HR training programs, this course provides a comprehensive understanding of AI and its applications in HR operations and employee training. It stands out with its focus on enhancing assertiveness, emotional intelligence, customer service, and its dedicated preparatory sections for prestigious HR certifications like SHRM certification. Through this course, you're not only gaining HR skills but also learning to apply AI in various HR scenarios, ensuring you are ahead of the curve in the ever-evolving HR landscape.